

Our sustainability goals by the year 2020:

- Zero landfill
- Zero hazardous waste generation
- Zero air emissions (VOCs)
- Zero process water use
- 100 percent green electrical energy use
- Company buildings constructed to a minimum LEED Silver certification
- 100 percent of sales from DfE approved products



Environmental Product Summary

RESOLVE® SYSTEM

Design Story: A Simple, Precise, and Timeless Office System

Herman Miller and designer Ayse Birsel saw the sweeping changes in work and technology as a great opportunity to reexamine and resolve (re-solve) critical workplace issues. The result is the Resolve system, an elegantly simple structure of poles and screens that's easily disassembled for recycling.

Resolve uses much less material than a traditional office system, which significantly reduces its environmental impact. Thanks to its dematerialized construction, a Resolve installation weighs between 30-70 percent less than a traditional office, depending on the office application.

The Resolve system has a precise vocabulary that's easy to add to and reconfigure. Its design is fresh today, and will be for decades to come.

Herman Miller's Design Protocol

Our commitment to corporate sustainability naturally includes minimizing the environmental impact of each of our products. Our Design for the Environment team (DfE) applies environmentally sensitive design standards to both new and existing Herman Miller products, utilizing the McDonough Braungart Design Chemistry (MBDC) Cradle to CradleSM Design Protocol.

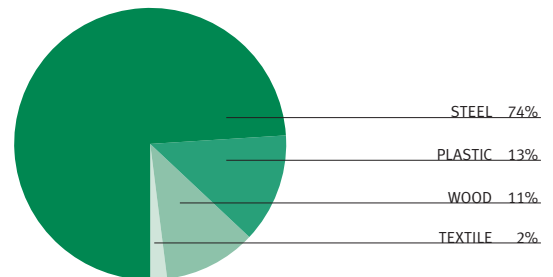
Cradle to Cradle Design Protocol goes beyond regulatory compliance to thoroughly evaluate new product designs in three key areas:

- *Material Chemistry and Safety of Inputs*—What chemicals are in the materials we specify, and are they the safest available?

- *Disassembly*—Can we take products apart at the end of their useful life, to recycle their materials?
- *Recyclability*—Do the materials contain recycled content, and more importantly, can the materials be recycled at the end of the product's useful life?

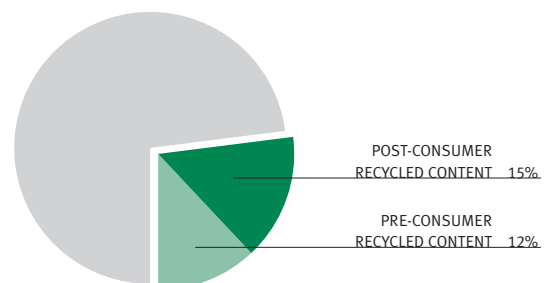
Material Content

The Resolve system's components are constructed from steel, plastic, wood, and textile.



Resolve is up to **86 percent recyclable** at the end of its useful life.

The typical Resolve system set-up is comprised of **27 percent recycled** content. This figure breaks down to 15 percent post-consumer and 12 percent pre-consumer recycled content.



- Resolve's entire weight-bearing structure—poles, support arms, trusses—is made of steel that has approximately 25-percent recycled content and is 100 percent recyclable.
- Most metal components have a powder-coat paint finish that emits negligible volatile organic compounds (VOCs).
- Plastic components are identified with an ASTM recycling code whenever possible, to aid in returning these materials to the recycling stream.
- Wood content in work surface substrates is comprised of more than 90-percent reclaimed wood, as certified by Scientific Certification Systems. This wood content is made primarily of sawdust generated by other wood process operations.
- Formcoat® work surfaces are finished with a polyester-based powder coating that seals the wood substrate and reduces off-gassing.
- Single-material polyester fabric (boundary screens, flags, rolling screens, and canopies) is recyclable as high-grade polyester.
- *Returnable/Recyclable Packaging*—Packaging materials include corrugated cardboard, molded pulp, and expanded polystyrene foam. These materials are part of a closed-loop recycling system, meaning they can be recycled repeatedly.
 - Whenever possible, shipments between Herman Miller and its suppliers include the use of pallets and other returnable packaging to minimize waste.
 - On large North American orders, disposable packaging can be replaced with reusable shipping blankets.

Manufacturing Process

- *ISO*—The Resolve system is manufactured in West Michigan at an ISO 14001-certified site.
- *Worker Health and Safety*—Herman Miller strives to meet or exceed OSHA standards.

Product Performance

- Designed for minimal material use, reduced energy requirements, easy reconfiguration, and durability.
- Resolve screens are easily changed to extend life of installation.
- Backed by Herman Miller's 12-year, 24/7 warranty.

Indoor Air Quality

The Resolve system is GREENGUARD® certified as a low-emitting product that meets

current indoor air quality standards. GREENGUARD-certified products also meet the emissions requirements of the State of Washington Furniture Systems criteria and the U.S. EPA Procurement Guidelines for Office Furniture.

Corporate Environmental Policy

For more information on Herman Miller's Corporate Environmental Policy and other environmental efforts, see our Environmental Advocacy brochure, or visit the "Environment" section of www.HermanMiller.com.

Supplier Support

At Herman Miller, we are committed to working closely with our suppliers to reduce our collective impact on the environment. We not only encourage our suppliers to minimize their operations' environmental impacts, but require they assist us in decreasing our facilities' negative environmental effects, as well.

LEED

The Resolve system may contribute to LEED credits due to its returnable/reusable packaging, durability, pre-consumer and post-consumer recycled content, and GREENGUARD certification. Depending on project location, Resolve also may contribute to a LEED Regional Materials credit. Please contact your Herman Miller representative for detailed LEED credit sheets.

It's important to note that no interior furnishings, individually or collectively, can guarantee a specific number of points for LEED certification.

Herman Miller complies with the Federal Trade Commission's Part 260 Guides for the Use of Environmental Marketing Claims.